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Transfer of Good Practices
& Reinforcement of
Internationalisation
Strategies in Kurdistan

ERASMUS + TIGRIS PROJECT

WP4: Quality Control

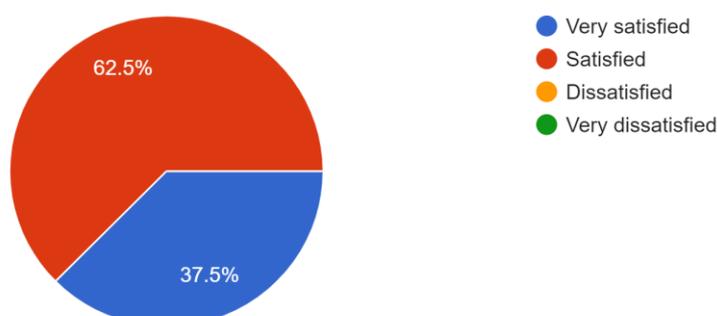
WORKSHOP Brno – June 2019

The present analysis relates to the feedback provided by Kurdish participants in the workshop organised by Masaryk university during the dates 24th to 26th June 2019. The activities were part of the training programme designed for Kurdish managers and responsible for International Relations and Internationalisation. Detailed results of the surveys are further presented.

A total of 20 participants attended to the event organised within the frame of the TIGRIS project. However only 8 filled the questionnaire. This is very disappointing since lack of reliable data undermine the relevance of the quality process of the project. Nevertheless, all Kurdish partner institutions were represented in the workshop. As in previous occasions, there is a gender unbalanced representation with a majority of male involved in internationalisation processes. The general feedback from the participants was positive as the majority of participants rated their overall satisfaction with the organisation of events either positively or very positively. This in line with other events where satisfaction rates consistently reach over 3 on a 4 Likert-scale.

How satisfied were you with the general organisation of the events

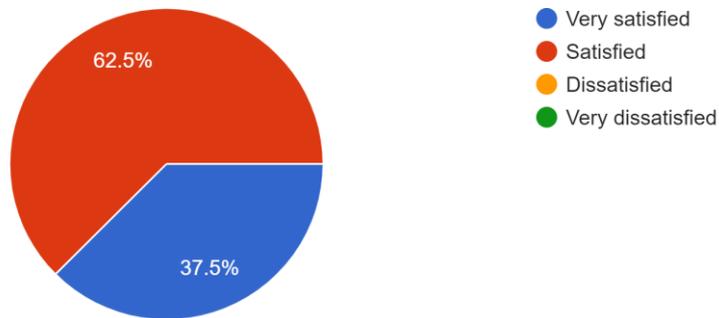
8 responses



Likewise, most participants were either satisfied or very satisfied with the information provided before the events took place and the timing and scheduling of different activities.

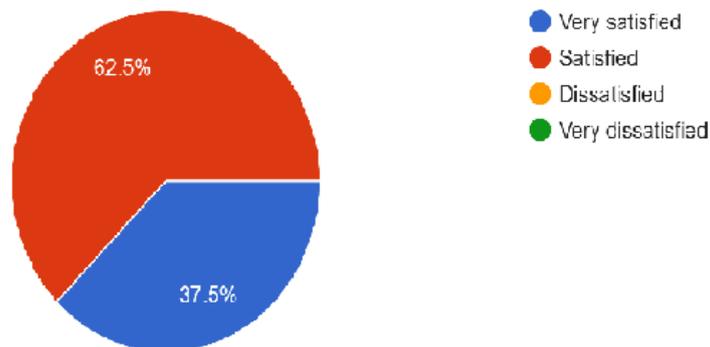
Information provided to prepare participation before the event

8 responses



Timing & scheduling of the workshops and events

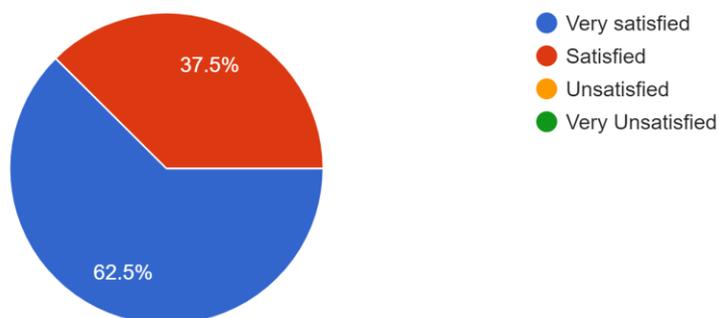
8 responses



The respondents were particularly happy on the information provided by Masaryk University.

Information provided by the hosts in regard to the workshop (e.g. agenda, content, locations, materials, etc.)

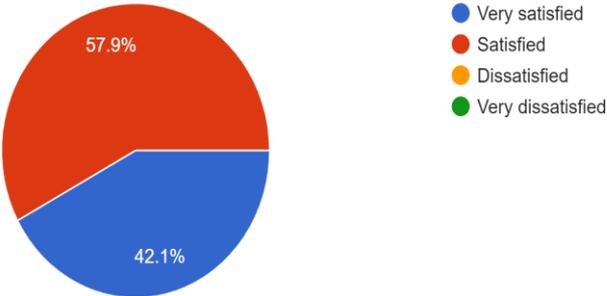
8 responses



However, compared to the previous event in Kurdistan, the content of presentations and workshops seemed to be more problematic. While in the 2 workshops that took place in Erbil and Sulaymaniyah, participants were either very satisfied or satisfied (see first graph), the level of interest raised by the presentations was more uneven (second graph underneath).

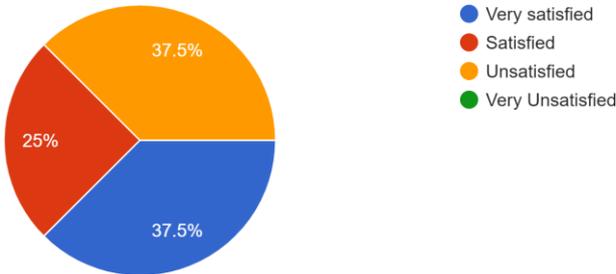
Content of the presentations/workshops

19 responses



Content of the presentations/workshops

8 responses



The presentations that were more relevant for participants were: Change management by Dr. Uwe Muuss and strategy development and development of indicators by Dr. Uwe Brandenburg. The topics in these kind of workshops should be advanced and practical since almost of the participants are familiar on the fundamentals. Several of the presentations were rather theoretical according to the participants. Kurdish partner need case studies, sharing experiences, implementations of the current frameworks, etc. Nonetheless, during the three days of the meetings, some partners also felt that the project in general was moving forward and the project was beginning to bear fruit.

Recommendations for future activities:

According to the respondents, one of the improvements should be to provide more practical cases of EU best practices. Presentations should focus on practical topics, case studies, how these experiences of EU universities could be transferred to Kurdistan. The content of some of the presentations seemed to be too basic. One of the suggestions would be to make the subjects or the title to be more specific to get better understanding on the process of internationalization by Kurdish partners.

It is also perceived that the workshop was not all effective that could have been. It would be useful if comparative practice and effective participation and contribution to the workshops by both sides (EU-Kurdistan) would take place.